

EEI Occupational Safety & Health Conference

New Orleans, Louisiana

April 25-28, 2010

Gary Serio



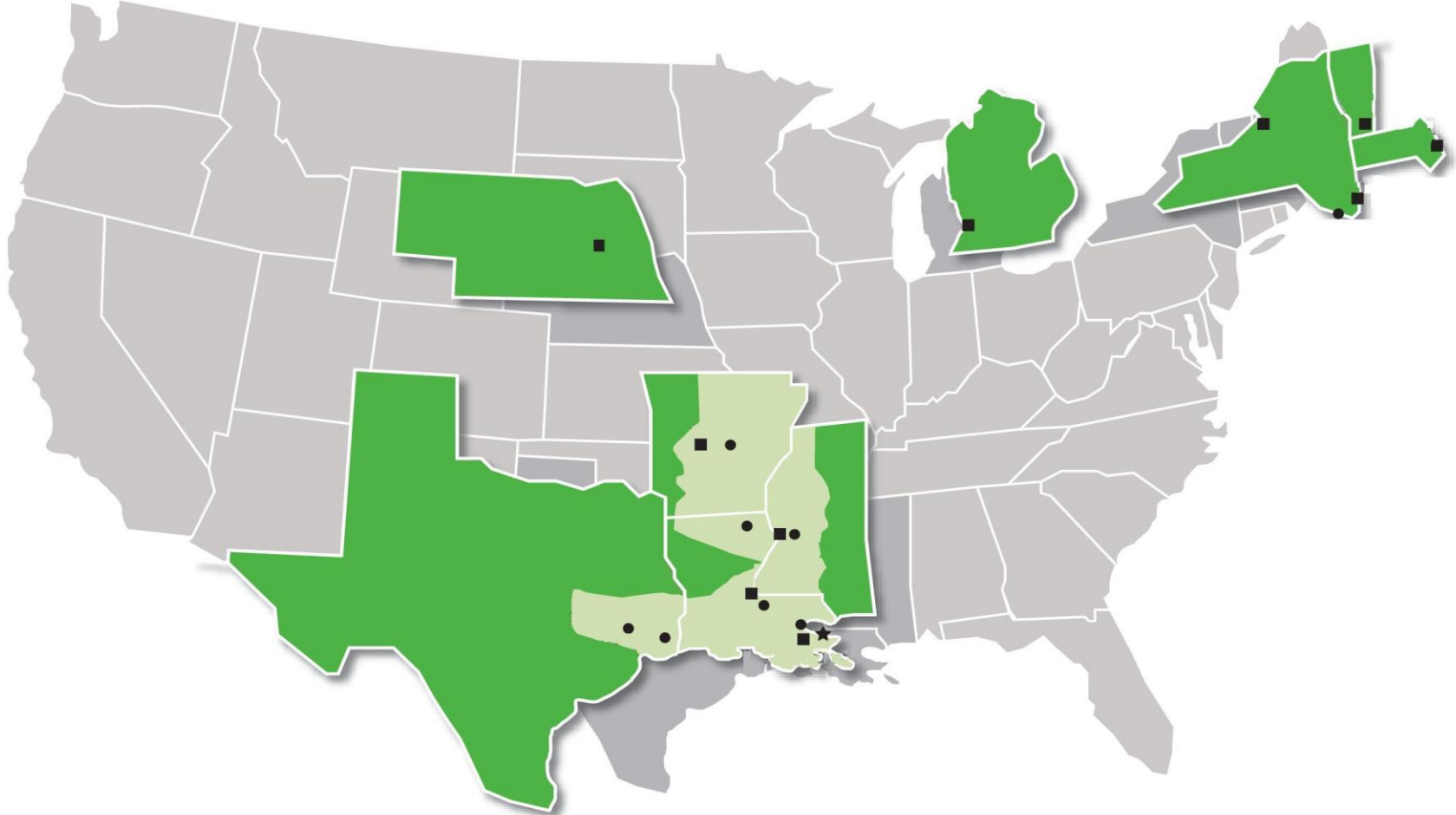
New Orleans

2005

2010



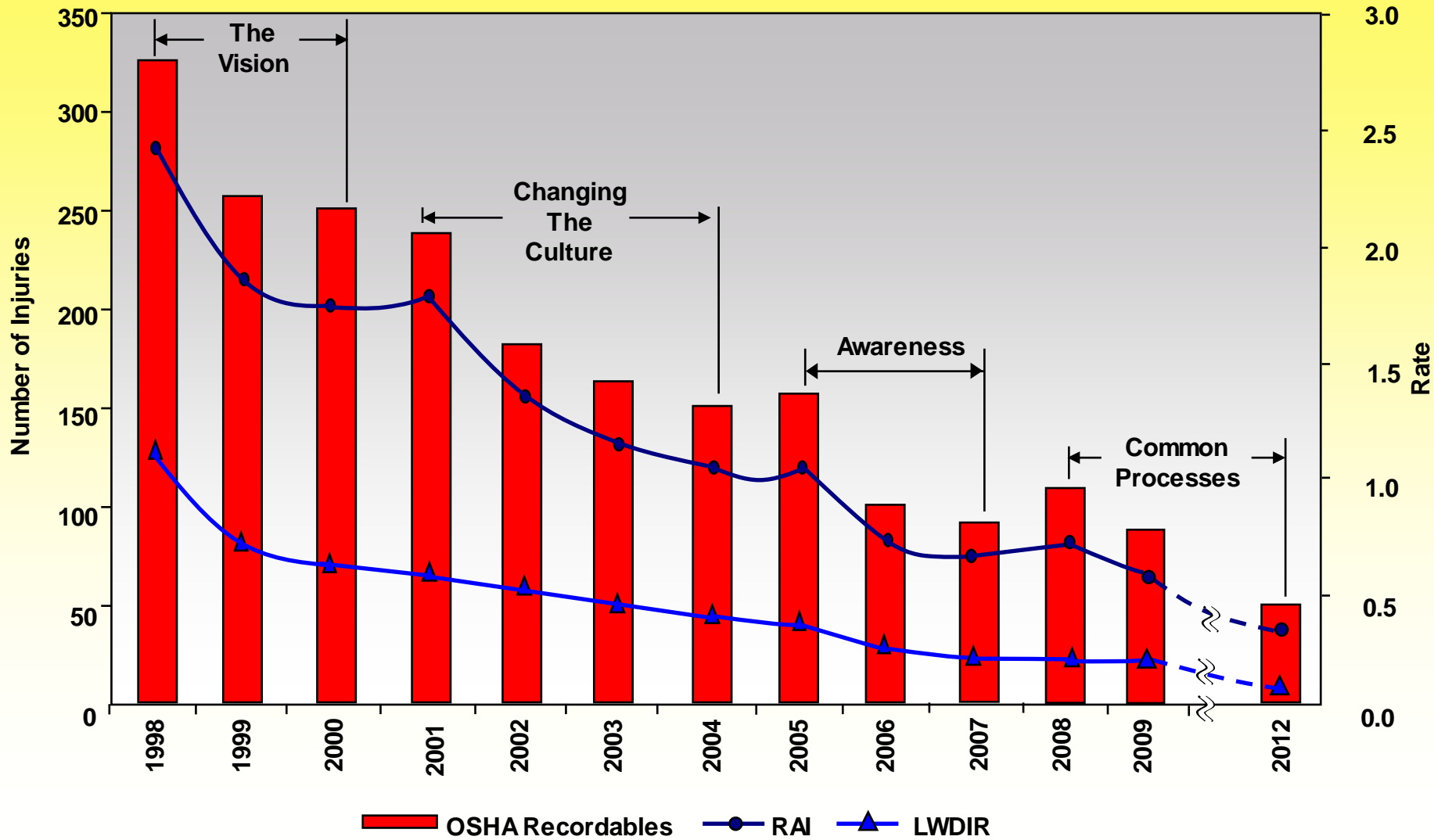
Profile of Entergy Operations



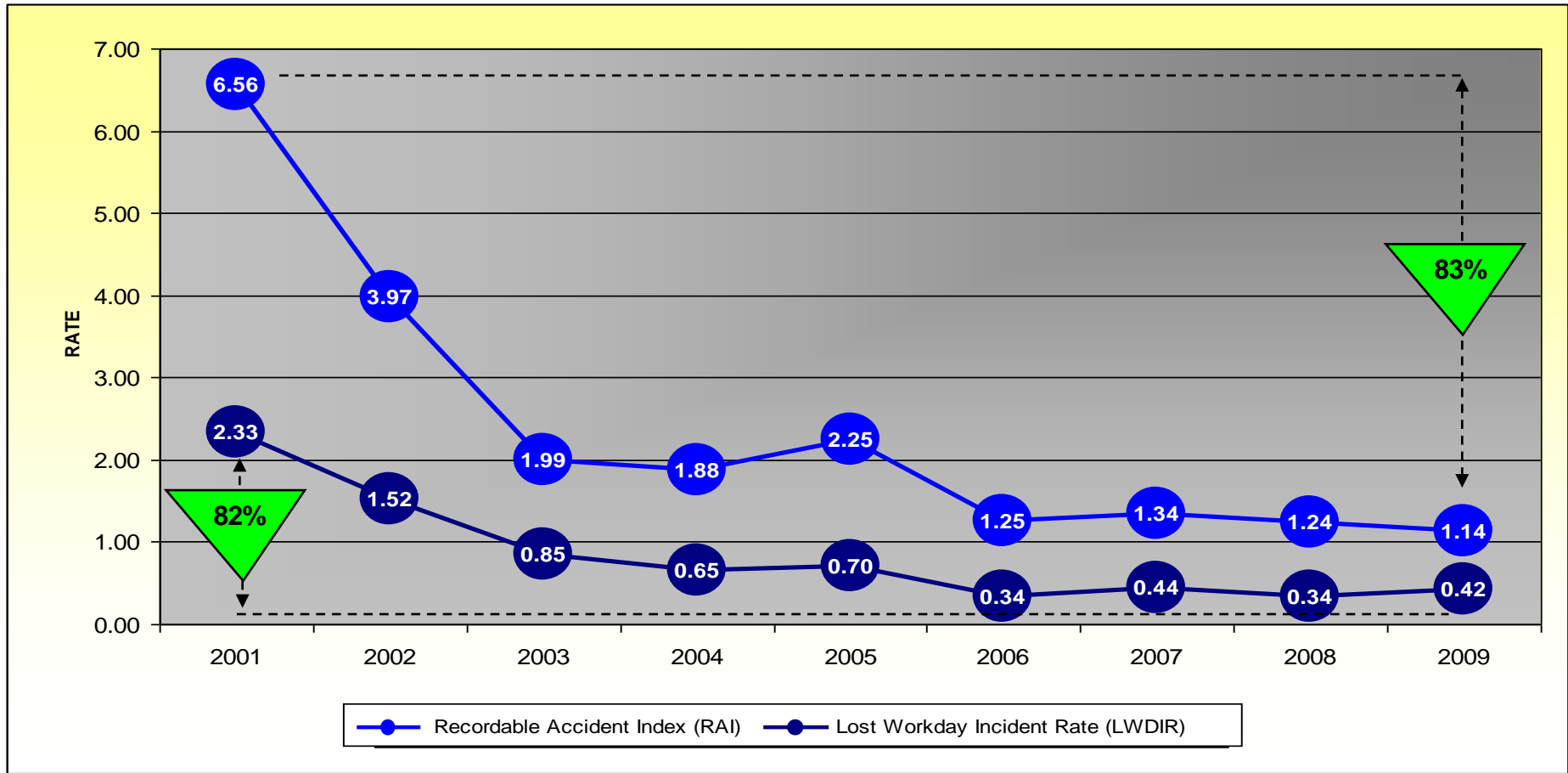
- \$13 Billion Annual Revenue
- 30,000 MW Generating Capacity
- 2.7 Million Electric Customers
- 2nd Largest Nuclear Operator
- 14,700 Employees



A JOURNEY TO "TARGET ZERO" ACCIDENTS



CONTRACTORS: A JOURNEY TO "TARGET ZERO" ACCIDENTS



* RAI= Recordable Accident Index= Fatalities + Lost Time Accidents + Restricted Duty Accidents + Medical Attention

** LWDIR= Lost Work Day Incident Rate = Lost Time Accidents + Restricted Duty Accidents



Welcome to New Orleans

Think Safety!



Entergy