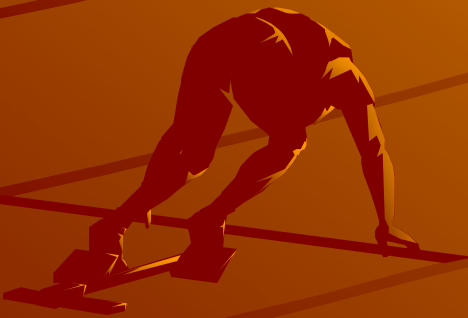


Safety; Keeping it Fresh Above and Beyond Best Practices

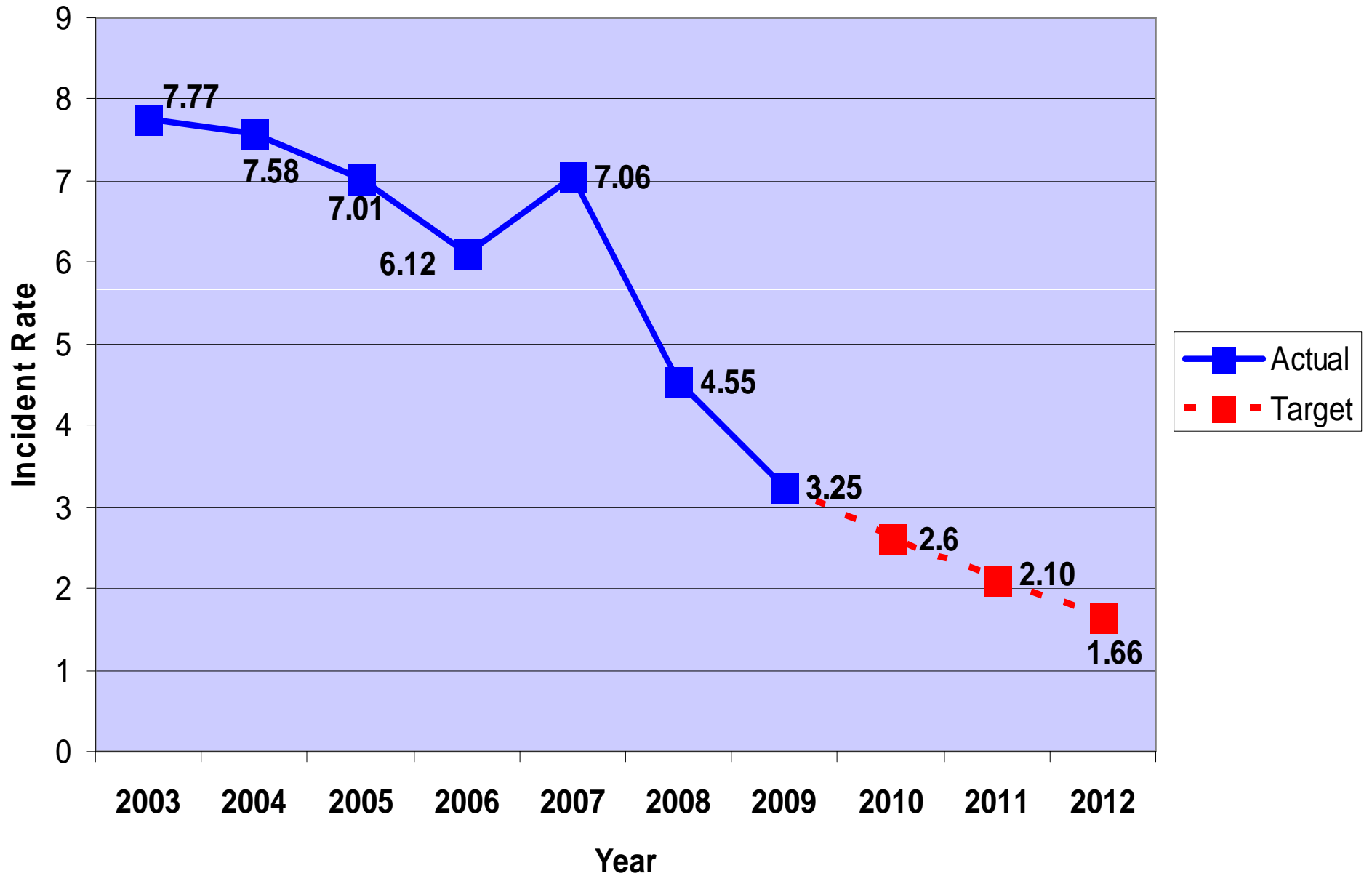


Tom Taylor
Safety & Health Director
Consumers Energy

Consumers Energy Company

- ◆ Combination Electric and Gas Company
- ◆ Serving 6.5 million of Michigan's 10 million people in all 68 Counties in Michigan's Lower Peninsula
- ◆ ~ 7500 Employees
- ◆ United Utility Workers Union

Consumers Energy Actual Recordable Incident Rate 2003 - 2009
Target Incident Rate 2010 - 2012



Yearly Safety Emphasis

- ◆ 2006 Safety Culture
- ◆ 2007 Safety Culture/Safety Structure
- ◆ 2008 Jobsite Visitations/Injury Reviews
- ◆ 2009 Sprains/Strains and STF
- ◆ 2010 Road to Zero
- ◆ 2011 Safety; Taking it Home

Major Initiatives

- ◆ Ergonomics Tools and Training
- ◆ Multiple Injury Prevention Process
- ◆ Occupational Athletic Program
- ◆ Issue Resolution Process
- ◆ Safety Culture Teams
- ◆ Jobsite Visitation Program
- ◆ Quarterly Safety Campaigns
- ◆ Core Safety Program Elements
(RCA's, Awards & Recognition, Communication, Structure, etc.)

Issue/Concern

✦ Identifying and implementing best practices has provided us with an additional focus each year. That new/additional focus has kept our safety program “fresh” every year

✦ We are looking for ideas/methods to keep our employees involved and motivated in 2012 and beyond