

Ergonomics: Definition, Cost and Enforcement



November 4, 2010 Webinar

This webinar addressed Ergonomic hazards which, according to the Bureau of Labor Statistics, are the most frequently occurring health hazards on any jobsite. The costs of the potential injuries and what the future holds for potential OSHA enforcement was also covered



A copy of the PowerPoint file has been posted on the **NECA eSafetyLine software website. It is available free to all subscribers.** If you are currently registered for eSafetyLine, you can access it under the training section in the Accident reporting module. If you are not registered for eSafetyLine, you can contact NECA at for more information on how to subscribe to eSafetyLine.

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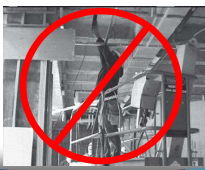
Bethesda Metro Center, Suite 1100

Bethesda, MD 20814

Phone: (301) 657-3110


Fax: (301) 215-4500

www.necanet.org





Ergonomics

Definition, Costs and Enforcement




Diane Kelly (dkelly@intecweb.com)
 Joe O'Connor (joconnor@intecweb.com)
 800.745.4818






4 Categories of Construction Health Hazards

- Chemical Hazards
- Physical Hazards
- Biological Hazards
- Ergonomic Hazards



Chemical Hazards

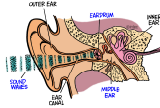
- Products found on a construction site contain substances that can be harmful to employees
- Activities on construction sites can generate harmful chemicals
 - Examples
 - Asbestos
 - Solvents
 - Silica
 - Lead



Physical Hazards

- Different types of energy that can be hazardous to workers

- Noise



- Vibration

- Temperature Extremes



Biological Hazards

- Disease or illness caused by living organisms, like plants, bacteria, mold or virus, found on a worksite



Ergonomic Hazards

- Can cause painful, disabling injuries to the muscles and joints

- Common causes

- Heavy frequent or awkward lifting
- Repetitive tasks
- Hand-intensive tasks
- Using the wrong tool for a job or using the correct tool incorrectly





Ergonomic Hazards

- Most frequently occurring health hazards on a jobsite and cause the most injuries
- Lead to Musculoskeletal Disorders or MSDs
 - Strains and sprains
 - Tendonitis
 - Carpal Tunnel Syndrome
 - Low back pain
 - General fatigue



Ergonomics: Definition

- an applied science that coordinates the design of devices, systems, and physical working conditions with the capacities and requirements of the worker.
- Main purpose is to decrease MSDs

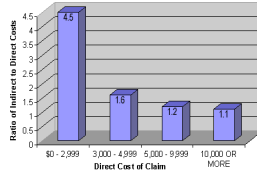


Ergonomics: Costs

- MSDs fastest-growing category of work related injuries
 - 1.8 million annual / Up 600% over last 11 years
- Comp = \$9 billion/year & \$29 K/ case
- More lost workdays for MSDs
 - Average = 30 days for a Carpal Tunnel injury
- Indirect costs

Ergonomics: Indirect Costs

- damaged equipment and property
- transportation of injured worker
- lost time by fellow workers
- cost of temp help/overtime to replace the injured
- administrative costs
- payment of penalties or fines
- accident reporting time, investigation time, etc.



Ergonomics: Costs

Injury Type or Workers' Compensation Costs (annual sum of costs)	Carpal Tunnel Syndrome	OR
Enter Profit Margin (%) (leave blank to use default of 3%)	5	
Enter Number of Injuries (leave blank to use default of one)	1	
		Add/Calculate Clear

Totals

Estimated Direct Costs:	\$ 24,695
Estimated Indirect Costs:	
Combined Total (Direct and Indirect Costs):	
Sales To Cover Indirect Costs:	
Sales To Cover Total Costs:	

Potential Hazardous Positions

- Floor and Ground-Level Work
- Overhead Work
- Materials Handling
- Using Tools/ Hand Intensive Work

Floor and Ground-Level Work

- A great deal of work on a site requires employees to work close to the floor or ground
- This causes them to bend, stoop, kneel or squat, sometimes for long periods of time

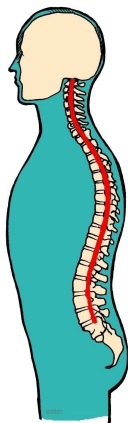


- These positions compromise the ability to complete many job-related tasks
 - Lifting
 - Pushing
 - Pulling
- All put increased stress on various body parts



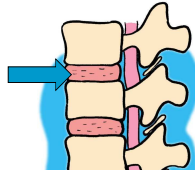
Lower Back

- Anatomy
 - Spinal cord contains the nerves of the body
 - Runs from the skull to the buttocks



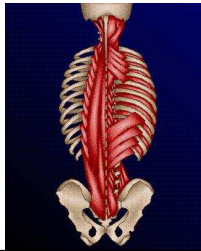
Lower Back

- Surrounded by bones called Vertebrae
 - There are 33 in total
 - Separated by flexible, “jelly”-filled discs
 - Combination of vertebrae and discs allows back flexibility



Lower Back

- Muscles run along the bony vertebral column allowing for the movement of bending and twisting



Possible Injuries/Issues

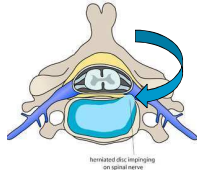
- Bending forward puts great stress on the back muscles, ligaments of these muscles
- Causes discs to get squeezed
 - This pressure can push disc out of shape, putting pressure on different parts of the spine and nerves
 - This can ultimately cause a disc to become Herniated



Possible Injuries/Issues

■ Herniated Disc

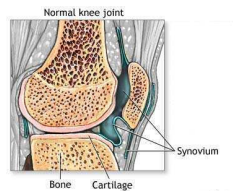
- Long-term pressure from bending or poor body mechanics cause the disc to weaken
- This can result in the soft interior of the disc to be squeezed out of position
 - This puts pressure on the nerves leaving the spine causing numbness or pain



Knee

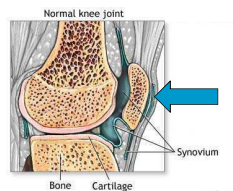
■ Anatomy

- This joint is made up of
 - Two bone ends
 - Femur
 - Tibia



Knee

- Knee cap (Patella)
- Muscles of the upper and lower leg
- Bursa
 - Fluid filled sacs between bones and tendons in high stress areas
 - Reduces friction and allows for freer movement



Possible Injuries/Issues

- Kneeling, stooping and squatting put large amounts of stress on the components of the knee



Possible Injuries/Issues

- Puts employees at increased risk for
 - Bursitis
 - Inflammation of the bursa
 - Tendonitis
 - Inflamed tendons
 - Possible arthritis
 - Wearing away of cartilage



Possible Solutions

- Anything that will limit the amount of time an employee spends bending, stooping, kneeling, or squatting will reduce risk of injury
- Change materials or work processes
 - Use materials or work methods that are less labor intensive

Possible Solutions

- Provide plenty of tables, saw horses etc to allow ample elevated work space
- Change tools or equipment
 - Use handle extensions that allow the employee to stand while completing floor level tasks



Possible Solutions

- Fastening Tools that Reduce Stooping
 - Screw Gun with an extension
 - Powder-actuated Fastening Tool with a stand-up handle
 - Can be used to attach lumber to concrete and masonry
 - Fast, reliable and can be used in any weather conditions



Possible Solutions

- Benefits
 - Less time spent stooped or kneeling, less chance of developing back and knee injuries
 - Productivity is improved
- Cost
 - Stand-up screw guns- Between \$200- 400
 - PAT- Between \$500- 700
 - Handles can be purchased separately

Possible Solutions

■ Kneeling Creepers

- Allow employees to work at floor level while taking much of the pressure and stress off the knee
- Some models have seats, knee supports and chest support



Possible Solutions

■ Benefits

- Provide support for knees and lower back
- Reduce stress
- Allow for easier, quicker movement

■ Costs

- Without chest support- \$200
- Optional adjustable chest support +\$75

Overhead Work

- Much work on jobsite must be done overhead
- Requires one or both arms to be raised and most times head tilted back



Overhead Work

- Awkward position to hold tools, equipment or materials in
- Increased risk for repetitive motion injuries
 - Risk increased if force is also required



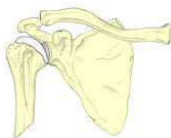
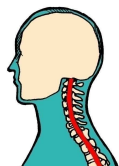
Overhead Work

- Position can decrease employees' ability to complete job efficiently and safely
 - Vision can be obstructed
 - Potential unsafe footing
 - Difficulty holding/positioning a tool



Overhead Work

- Areas of possible injury
 - Neck
 - Shoulders



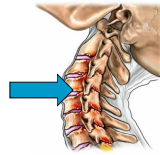
Possible Injuries/Issues

- Bending the neck or keeping it in a bent position for long periods causes
 - Muscles to work harder
 - Ligaments to flex and stretch



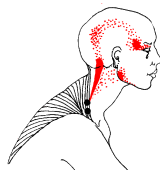
Possible Injuries/Issues

- These motions can cause ligaments to stretch or tear
 - Leads to a neck sprain



Possible Injuries/Issues

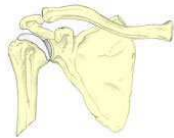
- Tension Neck Syndrome
 - pain, tenderness, fatigue and stiffness in the neck and shoulder muscles, headaches radiating from the neck
 - Results from long period looking up



Shoulders

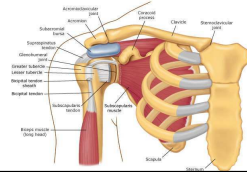
■ Anatomy

- This joint is made up of 3 bones
 - Clavicle
 - Scapula
 - Humerus



Shoulder

- Bones are surrounded by
 - Many muscles
 - Ligaments
 - Tendons
- Bursa
 - Reduces friction and allows for freer movement



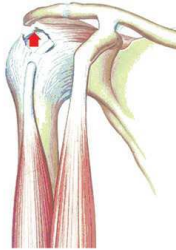
Possible Injuries/Issues

- Puts employees at increased risk for
 - Bursitis
 - Inflammation of the bursa
 - Tendonitis
 - Inflamed tendons
 - Possible arthritis
 - Wearing away of cartilage



Possible Injuries/Issues

- Rotator Cuff
 - Group of 4 muscles and their tendons
 - Allow shoulder wide range of motion
- Rotator Cuff Tear
 - Shoulder stress can cause tendons to wear and tear
 - Makes routine movement painful, if not impossible



Possible Solutions

- Change materials or work processes
 - Use materials or work methods that are less labor intensive
- Change tools or equipment
 - Use extensions to hold the tool at waist or shoulder level
 - Cost
 - Job-made- as little as \$1-2
 - Pre-made- \$12 for 12 inch model
 - \$45 for 24 inch model

Possible Solutions

- Use mechanical lifts
 - Lift and hold materials
 - Lift employee to be closer to the work



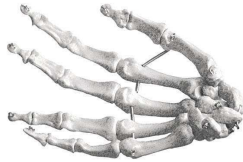
Materials Handling

- Includes many tasks found at a jobsite
 - Transporting supplies or equipment
 - Storing materials and equipment
 - Using and moving materials and equipment at the site
- Many sites of potential injury
 - Back
 - Neck and shoulders
 - Hands and wrists



Hands and Wrists

- Anatomy
 - Complex combination of
 - 27 bones
 - Carpals
 - Metacarpals
 - Phalanges
 - Many muscles
 - Tendons
 - Countless nerves
 - Blood vessels



Hands and Wrists

- Narrow passageways
- Limited space between structures increase possibility of injury
 - Many different types of injuries



Materials Handling

- Heavy Lifting
- Holding
- Handling Materials

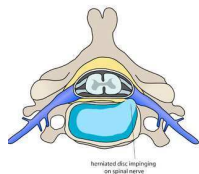


Heavy Lifting

- Lifting/moving large, heavy objects
 - Weight of object
 - Awkward position/posture
 - Environmental factors
 - Cold temperatures
 - Excessive heat

Weight of Object-Possible Injuries/Issues

- Improperly lifting heavy loads puts excessive strain/stress on vertebrae system of back
 - Sprain
 - Strain
 - Herniated discs



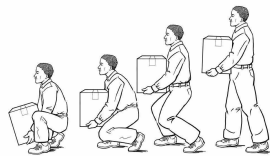
Awkward Position-Possible Injuries/Issues

- Bending and/or twisting while lifting further increases stress on lower back
- Carrying on one shoulder, under one arm or in one hand
 - Creates uneven pressure on the back



Possible Solutions

- Provide training and related programs
 - Employees need to learn the “right way” to perform a task to decrease injury rate
 - Proper lifting technique
 - Two-person lift
 - Stretch to warm-up muscles



Possible Solutions

- Use various types of mechanical means to lift
 - Forklift
 - Pallet jacks
 - Hand trucks



Possible Solutions

- Benefits
 - Reduce loads employees lift, move, carry
- Cost
 - Varies with method used

Possible Solutions

- Suction Devices
 - Lift junction boxes and other materials with smooth, flat surfaces.
 - Place a temporary handle that makes lifting easier
 - Allows flat objects to be lifted and moved into place with little employee strain



Possible Solutions

- Benefits
 - Flat panels can be installed with little employee strain
 - Keeps fingers and arms from being pinched
- Cost
 - Varies according to size and options needed

Environmental Factors-Potential Injuries/Issues

- Cold temperatures decrease muscle temperature
 - Decreases flexibility, increases likelihood of a pull, tear
- High temperatures increase risk of
 - Muscle fatigue
 - Dehydration

Possible Solutions

- Anything that limits the time employees spend lifting, holding or carrying materials or equipment reduces risk of injury
- Change work processes
 - Adjust schedules to minimize exposure
 - Stretch to warm-up muscles
 - Drink lots of water

Holding

- Holding items for long periods during installation
- Increases stress on
 - Back
 - Neck and shoulders
 - Hands and wrists



Possible Injuries/Issues

- Increased strain of holding an object
 - Extra weight strains muscles, tendons of back
 - Stresses muscles of shoulders and neck
 - Stress muscles and joints of the hands and wrists

Possible Solutions

- Use mechanical lifts to hold materials in place
- Use two or more employees to lift and hold materials



Using Tools/ Hand Intensive Work

- Great deal of time is spent gripping tools, materials
- Tool use is often repetitive, physically demanding work
- Can involve many joints and body parts



Potential Injuries/Issues

- Hands: Early symptoms
 - General soreness, pain and swelling are early indicators



Potential Injuries/Issues

- Tendonitis
 - Tendon that connect muscles of the hand pass through the wrist
 - Can become inflamed and swollen



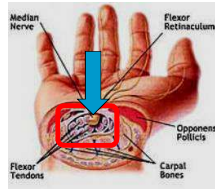
Potential Injuries/Issues

- Carpal Tunnel Syndrome
 - Carpal tunnel- passageway for tendons for muscles of hand and main nerve controlling the hand
 - Starts out as tendonitis
 - Leaves less space for nerve, putting pressure on it
 - Causes numbness, pain, tingling in the hand, wrist and arm



Potential Injuries/Issues

- Can cause permanent hand weakness



Possible Solutions

- Change materials or work processes
 - Use locknuts or button nuts that will reduce repeated hand-arm twisting
- Change tools and/or equipment
 - Switch a power tool for a manual tool



Possible Solutions

- Ergonomic Hand Tools
 - Fits the task
 - Fits the hand
 - Allows a good grip
 - Takes less effort
 - Doesn't require awkward body position
 - Doesn't dig into hands or fingers



Possible Solutions

■ Benefits

- Decreased risk of hand/wrist related injuries
- Less fatigue
- Increased productivity



■ Cost

- Varies with tool
 - Usually no more expensive than non-ergonomic tool

Enforcement

■ Senate Joint Resolution 6

- Rescinded original Ergonomics Rule
- Under Congressional Review Act
 - OSHA prohibited from issuing another rule that is substantially the same as original



Enforcement

■ OSHA has developed industry-specific guidelines for abatement of ergonomic hazards

■ Target industries include:

- Animal (except poultry) slaughtering
- Scheduled passenger air transportation
- Steel foundries (except investment)
- Other nonferrous foundries (except die-casting)
- Concrete pipe manufacturing
- Soft drink manufacturing
- Couriers
- Manufactured home (mobile home) manufacturing

What if your industry NOT included?

- General Duty Clause, Section 5(a)(1)
 - Employer is obligated to keep workplace free of recognized serious hazards
 - Includes Ergonomic Hazards
 - OSHA will cite or issue Ergonomic Hazard Alert letters
 - OSHA encourages employers to implement programs or other measures to reduce ergonomic hazards

What does Enforcement Program involve?

- OSHA will
 - Assess MSD-related issues
 - Evaluate inspection findings issue General Duty Clause citations
 - Respond similarly to workers' complaints
 - Will conduct follow-up inspections or investigations within 12 months for employers that receive hazard alert letters



What about construction?

- OSHA will evaluate MSD-related issues through targeted inspections and in response to worker complaints



What is citation policy?

- Criteria used to cite under General Duty Clause include:
 - Whether there exists an ergonomic hazard
 - Whether that hazard is recognized
 - Whether the hazard is causing, or is likely to cause, serious physical harm to employees
 - Whether there is a feasible means to reduce the hazard

- It must be remembered
 - General Duty Clause applies to INDIVIDUAL workplaces
 - Efforts must be evident at each site that ergonomic hazard abatement is a priority



Enforcement

- "What is OSHA going to do about ergonomics?" - let me say two things:
- First, if we look at this problem honestly, there is little doubt that musculoskeletal injuries remain one of the biggest workplace health and safety problems in American industry. Something has to be done. No agency calling itself the Occupational Safety and Health Administration can go long without addressing this issue.
 - Second: I can also honestly tell you that we have not decided yet the best way to confront this problem, given the regulatory process and the complicated political issues surrounding ergonomics. "



